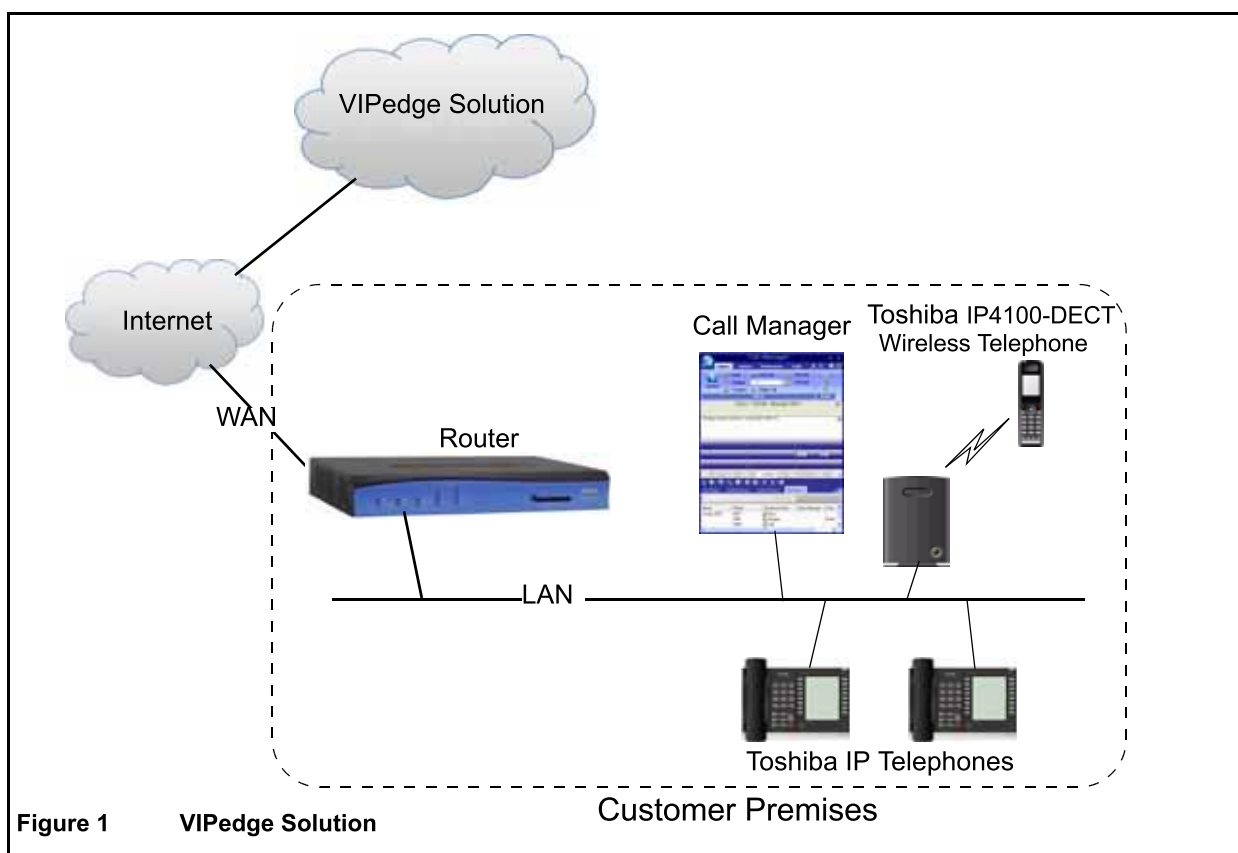


Introducing Toshiba's VIPedge Cloud-based Business Telephone Solution

Toshiba's VIPedge cloud-based business telephone solution is designed for organizations needing robust unified communication features without having to own and maintain a telephone system.

The VIPedge solution is based on the feature-rich functionality of the on-premise Toshiba IPedge® business telephone system. VIPedge supports the high-quality Toshiba endpoints, including IP5131-SDL, IP5531-SDL, IP5631-SDL desk telephones, and IP4100 SIP DECT wireless telephone. The launch of VIPedge is being kicked off with incredible promotional pricing on these phones where a VIPedge customer can get one for as low as \$49.99. See the Ordering and Billing section at the end of this bulletin for detailed end-customer pricing.

VIPedge offers a solution alternative to buying a telephone system. Customers pay a recurring monthly service fee, based upon size and usage, instead of purchasing or leasing the telephone system.



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Product Line Strategy

VIPedge is Toshiba's cloud-based business telephone solution built on the technology and software centric capabilities of the IPedge system. VIPedge targets small businesses and branch locations with less than 60 users. This provides a reduced capital alternative to buying or leasing an on-premise IPedge system. VIPedge expands Toshiba's product line providing customers more choices on how their communications capabilities are delivered. Customers can choose from a VIPedge cloud telephone solution, an on-premise IPedge pure IP communication system, or a Strata® CIX® hybrid - converged IP and digital telephone system, whichever best fits their needs.

Customers get similar capabilities regardless of the delivery method they choose. Best of all, customers who start with the VIPedge solution can easily migrate to their own on-premise IPedge system in the future, while retaining their investment in Toshiba endpoints.

Selling Advantages

The key selling advantages of the VIPedge solution are as follows:

- Comprehensive capabilities at your fingertips.
 - Competitive business telephone system features
 - Voicemail with Unified Messaging
 - Mobility with Find-me Follow-me
 - Call Manager unified communications with presence, Instant Messaging/chat, and call control from your PC
 - And much more
- Full-Featured IP-PBX Functionality in the Cloud
 - IPedge has been virtualized in the Cloud
- Unified Messaging and Unified Communications are standard
- Toshiba Quality of Service
- Strong Toshiba Dealer Channel
- Highly Competitive Price/Feature Ratio
- Toshiba IP5000 telephone and IP4100 DECT wireless telephone interoperability and easy migration to premise-based IPedge solution.
- Quick and Easy Installation
 - Default system configuration for quick setup
 - SIP Trunks fully certified and provisioned on-line
 - NAT Traversal issues resolved by utilizing the offered NetVanta router and per-tested configurations.
 - Automated IP5000 telephone configuration
 - Simplified Licensing

Features

Below is a list of Call Processing, Messaging and Call Manager features.

Call Processing Features		
Account Codes	Dial Directory	Override
Verified /Non-verified Account Codes	Direct Inward Dialing (DID)	Class Of Service Override
Forced Account Codes	Dialed Number Identification Service (DNIS)	Do Not Disturb (DND) Override
Advisory Messages	Directory Numbers	Executive Override
Alarm Notification	Primary [DN] Buttons	Privacy Override
Alternate Answer Point	Phantom [DN] Buttons	Paging
Automatic Busy Redial	Pilot [DN]	Telephone Group Paging
Automatic Callback (ACB)	Direct Station Selection (DSS)	Emergency Page
Automatic Line Selection (ALS)	Distinctive LED Indicator	Privacy
Call Completion	Distinctive Ringing	Privacy Override
Call Forward	Do Not Disturb (DND)	Remote Update
System Call Forward	Emergency Call	Repeat Last Number Dialed
Station Call Forward	Enhanced 911 (E911)	Software Upgrade
Call History	Emergency Ringdown	Ringing
Call Park	Feature Prompting with Soft Keys	Ring Over Busy
Call Park Orbits	Flexible Line Ringing	Ringing Cadence
Park and Page	Flexible Numbering	Speed Dial
Call Pickup	Handsfree Answerback	One Touch Buttons
Group Pickup	Headset	Station Hunting
Ringing, Page or Held Call Pickup	Hearing Aid Compatible	Serial Hunting
Call Transfer	Camp on to Hunt Groups	Circular Hunting
Music or Ringing Option	High Call Volume Buttons	Distributed Hunting
Transfer with Camp On	Hold	Off-hook Camp On
Transfer Immediate	Automatic Hold	Survivability
Transfer Privacy	Call Hold	System Fault Finding and Diagnostics
Transfer (Screened)	Consultation Hold	Fault Detection and Error Logs
Transfer (Unscreened)	Exclusive Hold	Event and System
Transfer to Voice Mail	Hold Recall	Administration Logs
Call Waiting	Hot Dialing	Automatic Fault Recovery
Caller Identification	Hot Desking/IP User Mobility	Backup and Restore
Camp on	Hotline Service	Maintenance and Administration
Automatic Camp On	Line Buttons	Traffic Measurement
Camp On Busy	Pooled CO Line Button	Traffic Reports
Cancel Button	Group CO Line Button	Uniform Call Distribution
Classes of Service (COS)	Live System Programming	Unified Communications
Conference Calls	Message Waiting	VLAN Tagging
Conference On-Hold	Music/Messaging on Hold	Voice or Tone Signaling
Join Button	Multiple Call/Delayed Ringing	Volume Control
Split/Join/Drop	Off-Hook Call Announce (OCA)	
Credit Card Calling		
Day/Night Mode		

Messaging Features		
Automated Attendant	First-time User Tutorial (Mailbox Set-up)	Messaging as a POP Server
Departments	Forward/Rewind	Multi-site Networking
Department Partitioning	Future Delivery	VPIM
Departmental Time Zone	Hospitality Mailbox	Administration
Directory Assistance	Mailbox Owner Language Selection	Callout Length
Do Not Disturb	Mailbox Time Zone	Class of Service (COS)
Follow-Me	Message Call Back	Housekeeping
Follow-Me Connect Verification	Message Cascading	Import Data
Follow-Me Record to Mailbox	Message Delete Confirmation	Mailbox Mapping
Follow-Me Transfer Back	Message Waiting Indication	Mailbox Password
Holiday/Date-Based Greeting	Notification of Non-Receipt	Mailbox Role
No Response Destination	Octel® Prompt Emulation	Mailbox Search
Operation Mode	Park and Page	Mailbox Status
Simple Single-Digit Dialing	Pause Message	Mailbox Swap
Time of Day Greeting	Personal Assistant	Mailbox Transfer
Voice Messaging	Personal Automated Attendant	Maximum Greeting Length
Ad-Hoc Groups	Play New Messages Automatically	Maximum Message Length
Archive Mailbox	Priority Message	Maximum Messages
Automatic Message Copy	Programmable Menu Time out	Maximum Silence Timer
Call Queuing	Redirecting Messages	Message Playback Order
Call Record to Voice Mail	Retrieve a Deleted Message	Minimum Message Length
Call Screening	Return Receipt	Push Mailbox
Caller ID (CID) Routing	Review Saved Messages	Quick Glance
Cancel Operation	Speed Control	System Backup
Change Message Time	Soft Key Control of Voice Mail	System Monitor
Check Message Count	Subscriber's Menu	Transfer Supervision
Codec Support	System and Department Language Selection	Variable Password Length
Confidential Message	Variable Extension Length	Web Controller
Delete from Subscriber's Mailbox	Variable Mailbox Length	Reporting
Direct Transfer to Voice Mailbox	Volume Control	Full Report
Distribution Groups	Wake-Up Call	Mailbox List
End Recording Key	Unified Messaging	Mailbox Usage by Date
Envelope Information	Integration with Email Clients	Mailbox Usage Daily
External Message Notification	Messaging as an IMAP Server	Message by Mailbox

Messaging Features (continued)		
Message Activity	System Hourly Statistics	Limited Password Entry Attempts
Outbound calls	System Statistics	Mailbox Lock and Administrator Notification
Port Statistics	Unattended Mailboxes	Secure Authentication for Outgoing Email
Scripts	Security	
System Group List	Limited Dial-Out Digits	

Call Manager Features		
Companion Applications	Action Variables	Integrating with Outlook Calendar
Screen Colors	Personal Call Handler	Using Companion Applications
Using Call Manager Features	Creating Personal Call Handling Rules	Contacts
Call Handling Features	Like Matches	History
Preferences	Unlike Matches	Chat
Config Settings	Export Rules	Dialer
Setting Up Hot Key Dialing & Popup of Call Manager window	Importing Rules	Presence
Tab Settings	Using Microsoft® Outlook®	Web Browser
Programmable Buttons	Dialing from within Outlook Contacts	Online Help
Actions	Incoming Calls	CRM Integration with Screen Pops
Creating Actions	While on a Call	

Customer Premise Equipment

- The VIPedge solution supports the following Toshiba telephones – IP5131-SDL, IP5531-SDL, IP5631-SDL, and IP4100 DECT.
- On premise router(s): Adtran® 3120, 3448
- Call Manager / Unified Communications software – Call Manager software can be installed on the customer's PC. Call Manager is designed to run on a PC with Microsoft® Windows XP, Windows Vista, Windows Server 2003, Windows Server 2008, or Windows 7 operating systems.
- Enterprise Manager Personal Administration (EMPA) – With EMPA the user can access the Telephone system using Internet Explorer to personalize telephone settings, retrieve information and remotely activate/deactivate telephone features.

Deployment

The VIPedge solution runs in the cloud which makes deployment quick. The following are the basic steps after the VIPedge cloud service is provisioned:

1. Provision the customer's telephones in the VIPedge Management Portal.
2. Configure the customer's telephone system through the dealer's login to the VIPedge solution Enterprise Manager.
3. Install and Configure the router.
4. Configure the LAN for QoS.
5. Install the telephones on the LAN.
6. Verify the Installation.
7. Train the customers.

Each VIPedge system starts up with a default database. This default includes a 3-digit station numbering plan and IP Telephone button programming. Authorized Toshiba Telecommunication Systems Division (TSD) Dealers can add customer specific information, such as names and email addresses, or they have the option of entering a custom configuration.

Administration

VIPedge Enterprise Manager provides a web interface for dealers to configure data, manage, control and maintain all components of the solution. Since the VIPedge solution is cloud based, management and administration are always accessible remotely over the internet. An authorized TSD Dealer is able to log in and view the VIPedge solutions of their customers, then select a system and manage it.

Network Requirements

Listed below are the requirements for a successful VIPedge implementation.

LAN Requirements

- Network Assessment (Pathview, AppCritical or Similar)
- Network topology diagram
- POE for IP telephones is recommended
- Layer 3 voice prioritization
 - Layer 3: DiffServ:Enabled
 - Type:DSCP / DSCP for Voice: 46
- 88kbps (G.711 audio) in each direction per simultaneous call
- 32kbps (G.729 audio) in each direction per simultaneous call
- Jitter: 10mS or less (+/- 5mSec)
- Packet Loss: <0.1%.
- Full Duplex Ethernet on all ports
- Target MOS (Mean Opinion Score) is 4.0
- Recommend LG / Ericson 8/24/48 port switches

VoIP Requirements for Remote Users

- Network Reliability – on the link in the customer's control 99.99%
- Layer 3 voice prioritization recommended
 - Layer 3: DiffServ:Enabled / ToS Type:DSCP / DSCP for Voice: 46
- 88kbps (G.711 audio) in each direction per simultaneous call

Note Media traffic is Peer-to-Peer

- Less than 80 ms latency recommended
- Jitter: 20mS or less (+/- 10mSec)
- Packet Loss: < 1%.

VoIP Requirements for WiFi Users

- VoIP Products and Applications
 - PCs with Call Manager
- QoS
 - 802.11e/WMM recommended
 - Layer 3 DiffServ/DSCP/ToS 46
- Network Reliability: 99.99%
- 88kbps (G.711 audio) in each direction per simultaneous call
- 32kbps (G.729 audio) in each direction per simultaneous call

Note Media traffic is Peer-to-Peer

- Less than 80 ms latency recommended
- Jitter: 20ms or less (+/- 10mSec)
- Packet Loss: < 1%
- Support for 802.11b,g,a & n

Router/Firewall

- Adtran Netvanta® router/firewall

The router/firewall setup is critical to the successful deployment of voice services with QoS. To ensure successful deployment, Toshiba will support the above mentioned routers only.

WAN

The wide area network (WAN) data service is critical to the successful deployment of VIPedge service. Business quality services must be used. DSL services are not supported.

- Business-class Cable service
- T1/E1 data service
- Metro Ethernet data service

Survivability

Because the VIPedge solution runs in the cloud on virtual servers, survivability is built in. Should the solution component in the cloud go down, a new one will be able to take its place and the VIPedge compatible IP5000 telephones will be able to switch over to the new component. Neither the dealer nor the customer is required to handle redundant hardware. WAN network outage survivability is accomplished by the Follow-Me feature of Messaging which allows a cellphone or other device to be set up to receive telephone calls even when the WAN network is down.

Capacities

The following tables contain VIPedge capacities.

Note These capacities are maximum values, however these values may vary depending on the configuration.

Table 1 Station/Peripherals System Capacities

Stations	VIPedge
IP5000-series stations, IP4100 DECT (total)	60
IADM on IP Telephone	53 per system
Simultaneous calls	60

Table 2 Trunk Capacities

Trunks	VIPedge
SIP Trunk channels	60
Channel Groups	2

Table 3 IP Telephone Station Buttons

Station Buttons per System	VIPedge
Call Forward, Personal CF Buttons	72
Caller ID (CLID) button (IP telephone only)	72
Group CO (GCO) Line Buttons	64
Pooled CO Line Buttons ²	64
CO Group and Pooled Line Buttons ²	128
Flexible Telephone Buttons (depends on system configuration)	
Line and DN Buttons in use at the same time	1,440
Message Waiting Registration (DNs with MW)	130
Multiple Appearances of DNs on Telephones	2,300
Night Transfer Buttons	32
One Touch Buttons	1,600
Primary Directory Numbers [PDNs] per system	72
Phantom Directory Numbers [PhDNs] per system	288
[PhDNs] with Message Waiting Indication LED	18

Table 4 System Feature Capacities

Features	VIPedge
Pilot DNs	90
Advisory LCD Messages (Set on a Telephone)	1
Advisory LCD Messages Lists (per System)	10
Call Forward, System CF Patterns	4
Call Park Orbits (General)	14
Call Park Orbits (Individual)	64
Minimum / Maximum Caller ID per Station	Min:0, Step:10
Maximum is the maximum records of a station	Max:100
Maximum number of Stations that can have Caller ID/ANI/DNIS Numbers stored (Call History records)	72
	1,440

Table 4 System Feature Capacities (continued)

Features	VIPedge
CO Line Groups - Incoming Line Groups (ILG)	32
CO Line Groups - Outgoing Line Groups (OLG)	32
Outgoing Line Groups (OLG) Members per system (Trunks + Line Service Index)	64
Conference Channels (depends on system configuration)	
Conference Party types (up to 8 total lines + stations)	8
Two-CO Line simultaneous Connection (Two party only, no telephone or VM channel)	30
DID Numbers for Calling Number ID/system	360
DNIS/DID Incoming Numbers (1~7 digits)	360
DNIS/DID Routing Destination Numbers (1~6 digits) ¹	360
DNIS/DID Routing Destination Numbers (7~32 digits) ¹	720
E911 Groups	8
Emergency Call Groups	8
Hunt Groups (Serial/Circular/Distributed combined)	90
Hunt Group Size (DNs per group)	72
Hunt Group Stations (depends on system configuration)	
Multiple Call Ring Group	16
Off-hook Call Announce to Telephone Speakers ²	20
Page Groups (Phones with or without External Zones)	4
Paging – (Group Page – simultaneous stations paged) (depends on system configuration)	
Pickup Groups	5
Ring Tones (External Call Ring Tones for IP telephones)	10
Ring Tones (Internal Call Ring Tones for IP telephones)	10
Speed Dial - Station SD numbers per system ³	1080
Speed Dial - System SD numbers per system	800
Destination Restriction Level (DRL) Classes	16
Verified Account Codes	135
SIP URI per system	360
SIP Trunk service Index	32
LCR Exception Table Size	1,280
MAX digit number for LCR Route Plans	19
MAX Number of LCR Route Plans	64
CSTA Device Monitors	512
CSTA Call Monitors	320

¹ Each DNIS/DID Number uses up to three Routing Destination Numbers (Day1, Day2 and Night) in any combination of (1~6) and (7~32) digit numbers.

² This is not the number of simultaneous OCA but the terminal number of OCA available. (Simultaneous number is limited by maximum capacity of line and call).

³ Up to 100 Station SD numbers, allocated in increments of 10, can be programmed per station.

Application Capacities

Table 5 Media Server

	VIPedge
Resources	Dynamic - Depends on the number of VIPedge Users.

Table 6 Call Manager

	VIPedge
Users with Call Manager	60

Table 7 Messaging

	VIPedge
Departments	999
Mailboxes (basic or UM)	5,000
Script Mailboxes	1,000
Simultaneous Calls	12
Hours of Storage	75 minutes per user, messages will be saved for 30 days

Datacenter Overview

The VIPedge solution is housed in a major data center, here are some of the specifics:

Connectivity

- Redundant dedicated connections to Tier 1 Internet backbones

Power

- 2000KW Base Building Standby Generator.
- Generator Plug is installed directly outside our building to connect a Portable Standby Generator.

Security

- 24/7/365 security.
- Onsite network monitoring.
- Strategically placed access scanners.
- Extensive use of physical man traps.
- Dual authentication access doors.
- State-of-the-art CCTV system to cameras with archived storage.

Environmental

- 3 independent HVAC units providing a fully redundant N+1 system.

Network Operations Center

- 2,500 square foot facility.
- 24/7 manned network control and operations center.

Physical Isolation

- Built as a “building within a building” to minimize the risk of natural disasters.

Ordering and Billing

A new ordering portal will be used for VIPedge orders. VIPedge solutions are billed directly to the end customer, with the dealer receiving recurring commissions on those solutions. Dealers will work with customers to create and submit the customer order. When the order is submitted, the customer will be emailed with a request to provide credit card information. VIPedge solutions and equipment must be pre-paid with a credit or debit card by the customer. After this information has been provided and verified, the dealer will be notified via email that the order has been completed. The initial term of the Services ordered through the Portal shall be two years. The Initial Service Term begins when the Services are ready for the Customer's use. Please read Toshiba VIPedge Services Terms and Conditions for more details. Currently, the VIPedge solution is offered in the 48 contiguous states.

Local/Long Distance

Local/Long Distance service for unlimited type customers provides unlimited calling to all 50 states. Call Center type customers have 1,200 minutes included; after which it is \$0.019 per minute for incoming and outgoing calls.

Toll Free

Toll Free service for unlimited type customers provides unlimited calling to all 50 states. Call Center type customers have 1,200 minutes included; after which it is \$0.039 per minute for incoming and outgoing calls.

International Calling

International calling can be enabled or disabled and will be billed on a per minute basis based on current rates. Here are some current examples

Area Code	Country – City	Price (\$ per minute)
8610	China - Beijing	\$0.0192
1289	Canada - Ontario	\$0.02
331	France - Paris	\$0.0204
813	Japan - Tokyo	\$0.0522
5255	Mexico - Mexico City	\$0.0248
Note Rates are subject to change. See VIPedge.com for latest.		

Part Numbers

Services and Monthly Recurring Charges

Part Number	Part Name	Part Description	Price
V-BIZ-SYS	VIPedge Solution	VIPedge Solution License - One per system/container. This is automatically added by the quoting system. This is used on Unlimited ¹ as well as Call Center Systems.	\$0.00
V-BIZ-CHU	VIPedge Channel-Unlimited ¹	VIPedge Channel - Unlimited ¹ Local / Long Distance Minutes. International Calling charged separately on Per Minute basis.	\$29.98
V-BIZ-CHTF	VIPedge Channel-Toll Free	VIPedge Channel - Unlimited ¹ Toll Free Local / Long Distance Minutes. International Calling charged separately on Per Minute basis.	\$59.98
V-BIZ-CHCC	VIPedge Channel-Call Center	VIPedge Channel - Call Center Per Minute Local / Long Distance. First 1200 Minutes Local / Long Distance included, then billed Per Minute. Additional Local / Long Distance calling is \$0.019 per minute. International Calling not included.	\$29.98
V-BIZ-CHCT	VIPedge Channel-Call Center Toll Free	VIPedge Channel - Call Center Toll Free Per Minute Local / Long Distance. First 1200 Minutes Local / Long Distance included. International Calling not included.	\$59.98
V-BIZ-STD	VIPedge Business Standard User	VIPedge Standard User Features including DID, PBX, UM with Follow-Me, and Call Manager Advanced with VoIP Plug-in.	\$14.99
V-BIZ-STD-TF	VIPedge Business Standard User Toll Free	VIPedge Standard User Features including DID, PBX, UM with Follow-Me, and Call Manager Advanced with VoIP Plug-in.	\$14.99
V-BIZ-MAIN	VIPedge Auto Attendant	VIPedge Main Number DID - Main Number or Department Number with Auto Attendant Feature.	\$4.99
V-BIZ-TF	VIPedge Toll Free Auto Attendant	VIPedge Toll Free DID - Main Number or Department Number with Auto Attendant Feature	\$4.99

¹ Unlimited Local / Long Distance service is subject to Toshiba's Acceptable User Policy. Businesses that average more than 1,200 minutes per month per channel for local and long distance calls will be classified as a Call Center. If a business fits the Call Center classification for one or more months, the business will be re-configured with "V-BIZ-CHCC - VIPedge Channel - Call Center" channels and will be charged based on the standard Call Center per minute rate plan after the initial 1,200 included minutes are used.

Equipment and Non-recurring Charges

Part Number	Part Name	Part Description	Price
IP5531-SDL	IP5531-SDL IP Phone	IP Phone, 9-line black and white display, 100 Megabit Ethernet, POE Support, No Backlight, Add-on Module Port, or External Speaker Port support.	\$49.99*
IP5631-SDL	IP5631-SDL IP Phone	IP Phone, 9-line black and white display, 100 Megabit Ethernet, With Backlight, Add-on Module Port, External Speaker Port, and POE Support.	\$124.99*
IP5131-SDL	IP5131-SDL IP Phone	IP Phone, 9-line black and white display, Gigabit Ethernet, With Backlight, Add-on Module Port, External Speaker Port and POE Support.	\$174.99*
LM5110	IP5000 10-Button LCD Expansion Module	10-Button Backlit LCD Expansion Module for IP5000 Series. Up to two LM5110's supported per phone.	\$121.99
LADP2000-3A	IP5000 Series AC Adapter	IP5000 Series AC Adapter for use with IP5000 Series Telephones. Optional.	\$6.49
IP4100-DECT	IP4100-DECT IP Phone	IP Phone, SIP DECT, Color Display	\$199.99*
IP4100-BASE	IP4100-BASE Base Unit	Base Unit for IP4100-DECT SIP DECT Phone.	\$299.99*
1700601G2	Adtran 3120 Router	Adtran NetVanta 3120 Router Firewall - Fixed-port Ethernet secure access IP router with integral 4-port switch. Security features include stateful inspection firewall and IPSec VPN support. Routing features include IP routing, static routes, RIP v1/v2, OSPF, and BGP. Management features include Command Line Interface (Telnet and SSH) and Web GUI (HTTP and HTTPS). Access Controller capable for managing up to 8 NetVanta Access Points. Standalone desktop housing with external power supply.	\$329.99
4200821E2	Adtran 3448 Router	Adtran NetVanta 3448 Router Firewall - Access router for frame relay and point-to-point connectivity. Includes modular network interface and 2 integral 10/100BaseT Ethernet ports. Also includes integrated 8 Port Fully-Managed Layer 2 Ethernet Switch. Supports all current NetVanta Interface Modules. Features include IP routing, OSPF, BGP, RIP V1 and V2, Static routes, 802.1d Bridging (all protocols), Command Line Interface, Frame Relay and PPP WAN Protocols, optional Modular Dial Backup.	\$889.99
ES-2010G	LG Ericsson 8 Port Switch	8 Port 10/100/1000 Advanced Smart Switch plus 2 SFP uplink ports.	\$139.99
ES-3024GP	LG Ericsson 24 Port Switch	24 port 10/100/1000 Managed switch with PoE	\$749.99

* Promotional pricing available to VIPedge customers only, through September 30, 2012.

Equipment and Non-recurring Charges (continued)

Part Number	Part Name	Part Description	Price
ES-3052G	LG Ericsson 48-Port Switch	48 port 10/100/1000 Managed switch plus 4 SFP ports.	\$1,399.99
MP1122SSIP-BDL	Audiocodes SIP Analog VoIP Gateway	Audiocodes MP112/2S/SIP Analog VoIP Gateway + Audiocodes Enhanced Technical Support + Hardware Replacement Warranty. 2 FXS, SIP Package including 2 FXS analog lines, single 10/100 BaseT, AC power supply, G.711/723.1/726/727/729AB Vocoders, SIP.	\$246.99
V-DID-LNP	Line Number Portability	Line Number Portability of existing DID from previous service to VIPedge solution	\$20.00
V-IN-USR	User Installation	Installation of User Service including IP Phone and/or UC Client, DID Setup, and Feature Configuration	\$49.99
V-INSTALL-OD	General Install Service - Originating Dealer - \$10 Increment	General Install Service by Originating Dealer. \$10 Increments.	\$10.00
V-INSTALL-ID	General Install Service – Installing Dealer - \$10 Increment	General Install Service by Installing Dealer. \$10 Increments.	\$10.00
V-PERIPHERAL-OD	General Install Peripheral – Originating Dealer - \$10 Increment	General Install Peripherals and Materials by Originating Dealer. \$10 Increments.	\$10.00
V-PERIPHERAL-ID	General Install Peripheral – Installing Dealer - \$10 Increment	General Install Peripherals and Materials by Installing Dealer. \$10 Increments.	\$10.00
Note Prices are subject to change at anytime. See VIPedge.com for latest.			

Warranty

The Toshiba IP5000-series telephones have a standard 2 year warranty. Adtran Routers have a standard 5 year warranty – refer to Toshiba's third-party warranty for details.

VIPedge Required Certifications

Technical Certification Training – The Technical certification course will cover concepts and terminology of the VIPedge solution and provide an in-depth overview of the Dealer and Customer Portals. The course will take approximately 2 hours to complete with a short exam at completion. Prior IPedge certification is required. VIPedge certification will be required to obtain technical support.

VIPedge training will be available at Toshiba Tech Training and in addition we will conduct live on-line VIPedge Fast-start courses.

Prerequisites: IPedge TCIE (Toshiba Certified IP Expert)

Sales Certification Training – Authorized Toshiba TSD Dealers must have IPedge Bronze Certification to begin VIPedge Sales Certification training.

Sales training is available 24/7 on ToshibaTraining.com. This allows Dealers and Dealer Sales associates to get certified in the VIPedge two-hour training at their convenience. VIPedge certification is required per Dealership to sell this product.

Documentation

The following documentation is available at FYI > IPedge / VIPedge > Documentation:

- VIPedge General Description
- VIPedge IP Telephone, Messaging, and Call Manager Quick Reference Guide
- VIPedge IP Telephone, Messaging, and Call Manager User Guide
- VIPedge Administration Manual
- Adtran NetVanta 3120 and 3445 Router Setup (included in the VIPedge Administration Manual)

For individual Feature Descriptions, Dealers may refer to the IPedge/VIPedge Feature descriptions on FYI > IPedge/VIPedge > Feature Descriptions

Availability

The VIPedge solution is available to customers in the US 48 contiguous states. And, local and long distance calling is available within all 50 states; Toshiba service is offered only to the 48 contiguous states.

Trademarks

Toshiba, VIPedge, IPedge, CIX and Strata are trademarks of Toshiba Corporation or Toshiba America Information Systems, Inc.

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