



PRODUCT  
OVERVIEW



## UCedge®

## UCedge Unified Communications

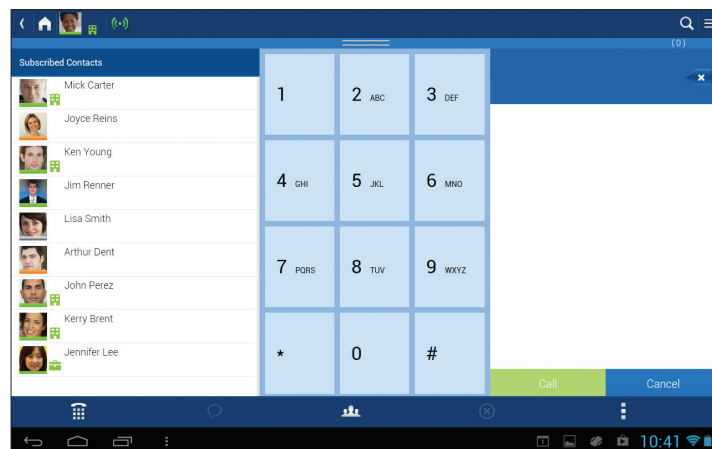
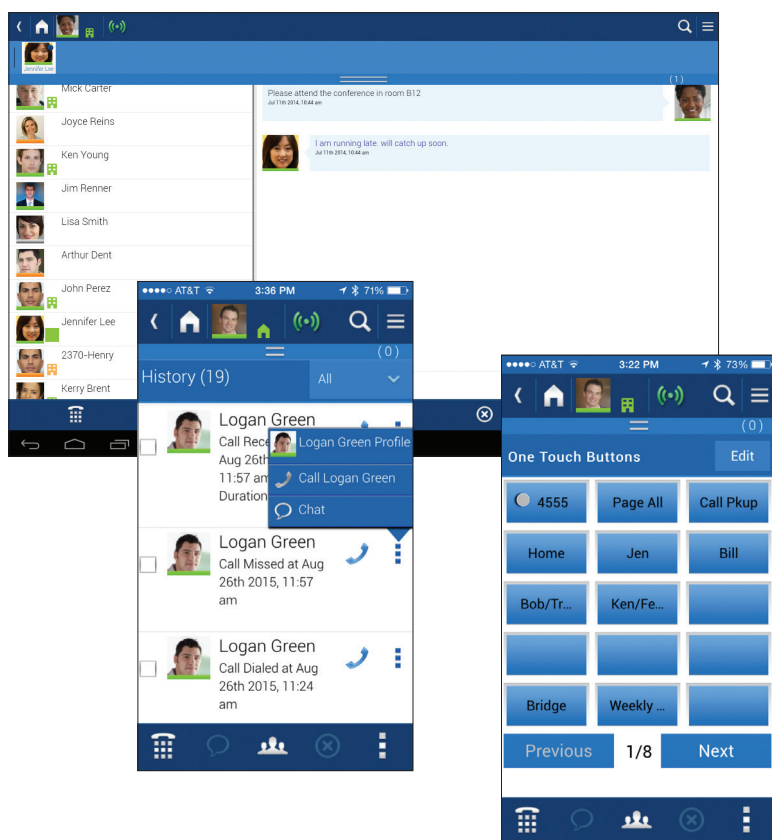
Redefining unified communications with visibility and collaboration across Toshiba phone systems and third-party devices—including smartphones, tablets, PCs and Mac® computers.

### Redefining Unified Communications

Toshiba's UCedge® client software brings unified communications to Android™ and iOS® smartphones and tablets as well as Windows® and Mac OS X® computers. UCedge works on Toshiba's VIPedge® and IPedge® phone systems, as well as Strata® CIX systems with an IPedge Application Server. Gain new levels of convenience, productivity and cost savings no matter how you access the Toshiba phone system with UCedge. Just download the UCedge client software from the internet and begin to experience the benefits.

### Benefits for Business Users and Owners

- Work from anywhere using personal or business mobile devices as a business phone extension
- Enable easier connections with one-number reach, in or out of the office or out of the country
- Protect mobile number privacy by displaying only the office phone number in caller ID
- Manage office voice mails easily and quickly with a visual interface on a mobile device
- Place long distance and international calls to contacts from a cell phone at landline rates
- Stay in touch while traveling internationally
- Get more done using instant messaging (IM) with colleagues who are busy or on the phone
- See the status of UCedge colleagues or Microsoft® Skype™ for Business (Lync®) Server users before calling them
- Rapidly find contacts in a list synchronized with the office phone system and user-provided avatars



## UCedge Features

|                                        |                                                                                                                                                                                                                                                                                                                                                                            |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>HTML5 technology</b>                | Code portability for feature consistency across device types and operating systems<br>Seamless interworking across Toshiba's VIPedge®, IPedge® and Strata® CIX systems<br>Access to the full complement of desktop features from supported mobile devices<br>No need for codec plug-ins<br>Support for cloud synchronization for data storage, such as call and IM history |
| <b>Automatic contacts with avatars</b> | UCedge® contact list synchronized with the Toshiba business phone systems on the corporate network<br>Quick access to colleagues without having to remember their internal extensions<br>User-uploaded avatars for use in contacts, IM, voice mail and call history                                                                                                        |
| <b>Presence with detail</b>            | Visibility into the status of others connected to the Toshiba phone systems on the corporate network<br>Standard indicators: present and available, busy or away<br>Optional indicators: user-specified location and IM status                                                                                                                                             |
| <b>XMPP server integration</b>         | Ability to share presence and instant messaging with users outside the company<br>Federation with Microsoft® Skype™ for Business (Lync®) Server and other organizations using Toshiba software                                                                                                                                                                             |
| <b>Integrated Instant Messaging</b>    | Instant messaging to contacts who are busy or on the phone<br>One-on-one, group or broadcast IM sessions<br>Instant Messaging (IM) sessions uninterrupted as users move from one device to another                                                                                                                                                                         |
| <b>One-number reach</b>                | Follow-Me to reach a user on multiple devices—desktop or mobile<br>Simultaneous or sequential ringing on multiple devices per user directions<br>Office phone number shown in caller ID, concealing mobile number                                                                                                                                                          |
| <b>Visual voice mail and fax</b>       | Intuitive and visual display of voice mail and fax messages on a mobile or desktop device<br>Retrieval, playback or callback of office voice mail and fax<br>Display of caller information and the time the message was left                                                                                                                                               |
| <b>Consolidated history</b>            | IM history stored on the device, with filtering available for easy retrieval<br>Consolidated call and IM history information across multiple devices<br>Access to history from anywhere via cloud-based Google Drive™ service                                                                                                                                              |
| <b>Call-thru/Call-back</b>             | Calls connect directly through the Toshiba phone system or with a system callback to the mobile device<br>Cellular calls at landline rates<br>Office direct inward dial (DID) number displays as caller ID (not the mobile number)<br>Local, long distance and international charges taken by the Toshiba phone system                                                     |
| <b>Pairing</b>                         | Pair UCedge with a Toshiba IP5000 or DP5000 Series phone to make calls and control calls to the IP5000 or DP5000 remotely from the client<br>Supports multiple lines                                                                                                                                                                                                       |
| <b>Softphone</b>                       | Use the built-in softphone to make calls to others through the office phone system over the device's cellular data service, Wi-Fi® data service, or other wired/wireless IP based data service¹<br>Supports multiple lines                                                                                                                                                 |
| <b>Multiple device login</b>           | Simultaneous login from up to three different devices                                                                                                                                                                                                                                                                                                                      |
| <b>One-touch buttons</b>               | Customize buttons for frequently dialed numbers such as conference PINs                                                                                                                                                                                                                                                                                                    |
| <b>Compact view</b>                    | Resize UCedge as a compact view on a PC or Mac to free-up screen space                                                                                                                                                                                                                                                                                                     |

## Support, Licenses and Software

UCedge has been tested and validated on selected smartphone models from Apple, Samsung, HTC, Motorola, Sony and LG, as well as tablets from Toshiba, Apple and Samsung (Android OS 4.x and higher, iOS 7.x and higher). UCedge running on a desktop or laptop requires a Windows OS (XP, 7, 8, 8.1 or Terminal Server; Chrome™ browser version 39 or above) or a Mac OS X® (10.9 or above; Chrome browser version 39 or above).

Mobile devices require a cellular data plan with an option to enable Wi-Fi® access for locations with poor cell network service.

When a built-in softphone is enabled, mobile and desktop devices can function like any other extension on the system, using the company Wi-Fi network or other wired/wireless IP network instead of the cellular network when possible.

Licenses for the UCedge Client or earlier Call Manager for Windows are provided as part of the VIPedge solution. The license is available as an option for the IPedge solution (version 1.6.2.3xx or higher for the latest features). If the same user logs in from multiple devices (up to three desktop and/or mobile devices), only one license is required.

The UCedge Client is available as a download from the Internet:

For Android: <https://play.google.com/store/apps>

For iPhone: <https://www.apple.com/itunes/>

For Windows/Mac: <https://chrome.google.com/webstore/category/apps>

[www.telecom.toshiba.com](http://www.telecom.toshiba.com)

**TOSHIBA**  
Leading Innovation >>>

<sup>1</sup> Feature currently available on Android and iOS; coming soon on Windows and Mac



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