

UCedge® Client 2.7.9 Update

The Toshiba UCedge client is an all-in-one application which addresses several business communication needs. The latest version, UCedge 2.7.9 provides the compatibility with future Google requirements as well as some fixes.

Note UCedge for Windows® and Mac® is now provided as the native application instead of the Chrome application.

New Features

The latest version focuses on the compatibility with requirements from Google so that customer can continue using the full capabilities of UCedge. The key features in this release include:

Cloud Sync Compatibility

UCedge provides the Cloud Sync feature which enables users to share their communication history, including chat history between multiple devices that a users may be using. It takes advantage of Google drive, and Google will change its interface starting from April 20, 2017. After this change is introduced, UCedge 2.7.7 or older versions will not be able to use the Cloud Sync feature.

UCedge 2.7.9 is compatible with the new Google Cloud API so that users can continue taking advantage of the Cloud Sync feature.

New UCedge Windows and UCedge Mac

Google has announced that Chrome App for Windows or Mac platform will not run after sometime, in early 2018. This means users will not be able to download to Windows or Mac platform later in 2017.

In order to avoid the disruption, UCedge 2.7.9 has been developed as the native application for each platform. The feature set is the same as the current UCedge 2.7.7.

Note Configuration parameters are not imported from Chrome App. Please reenter User ID/Password/Server FQDN and all other Setting items.

The currently installed UCedge Chrome app can continue running until Google stops support. To uninstall the Chrome app, delete it from the Chrome browser, Extension menu under Settings.

System Requirements

Client Requirements

UCedge for Android

Android OS: 4.x or above

The user experience may be different depending on the device and the carrier. The following devices have been tested:

- Samsung Galaxy Nexus
- Samsung Galaxy S5/6/7

UCedge for iOS

iOS: 8 or above

The user experience may be different depending on the device and the carrier. The following devices have been tested:

- iPhone 5/5S
- iPhone 6/6S
- iPhone 7/7Plus
- iPad 2/3
- iPad Air/2
- iPad Mini 2/3

UCedge for Windows

Windows OS: 7, 10 (32 bit or 64 bit)

UCedge for Mac

Mac OSx 10.9 or above

Server Requirements

IPedge Server Requirements

TGZ 1.6.2.359 or later

Strata CIX Requirements

Strata CIX system software R5.20 MT076 and higher. MIPU firmware 02_16 and higher. In the CIX system, System, Voice Mail Data, Program 579, FK22 must be display *1=Enable.

The IPedge Application Server is required with the following software:

TGZ 1.6.2.359 or later

VIPedge Server Requirements

VIPedge version 1.6.2 is required.

License

Each UCedge client with the full set of features requires the client license (I-UC-CLIENT). If the same user logs in from multiple devices including Windows and Mac PC, only one license is required. Up to three devices are supported.

To run the UCedge with the standard mode, CM-STD1 license is required.

VIPedge users do not require a separate license as the user subscription includes the license for UCedge.

Installation of UCedge

UCedge for Android is available from Google Play for free download.

UCedge for iOS is available on App Store for free download.

UCedge for Windows/Mac is available on FYI > IPedge / VIPedge > Software in the following installers.

UCedge 2.7.9 for Windows 32 bit

UCedge 2.7.9 for Windows 64 bit

UCedge 2.7.9 for Mac

Known Issue

Softphone may not work with certain T-Mobile phones (especially iPhones with the latest iOS) if it uses IPV6 network only. Some devices have a Setting menu to change APN protocol. If the user can change APN protocol to IPV4, softphone can work. Otherwise, Paring or No Phone Mode must be used.

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