

Announcing Strategy® VM Manager

Toshiba Telecommunication Systems Division is proud to introduce a whole new way of programming our popular GVPH, LVMU, and Strategy IVP8R2 entry level voice mail systems. Our new Microsoft® Windows® based administration program, Strategy VM Manager, provides the same look and feel as our more advanced Strategy ES Administration.

Description

Strategy VM Manager offers Toshiba Dealer technicians an administration program that supports connection to target Strategy or CIX voice mail systems, using serial ports, USB ports, and modems. Strategy VM Manager also provides a dialing directory so that technicians can keep a listing of the system type, remote phone number, and communication configuration of every Release 3 (or higher) based Toshiba voice mail system at every location that they support.

The following image is the User Mode Options window of Strategy VM Manager. Notice that it contains all of the same parameters that are currently deployed in the legacy Strategy Admin program.

User ID	Comment	Extension	Name
2782		2782	
3752		3752	
4001		4001	
4002		4002	
4003		4003	
4004		4004	
4005		4005	

Hardware Requirements

Minimum hardware and software requirements for running Strategy VM Manager;

- Operating System: Windows 2000, Windows XP®, Windows Server® 2003, and Windows Vista.
- Memory: 10 Mbytes
- CPU: 500MHz or greater
- Storage space: 3.5 Mbytes

Installation Instructions

Installing Strategy VM Manager is easy, simply;

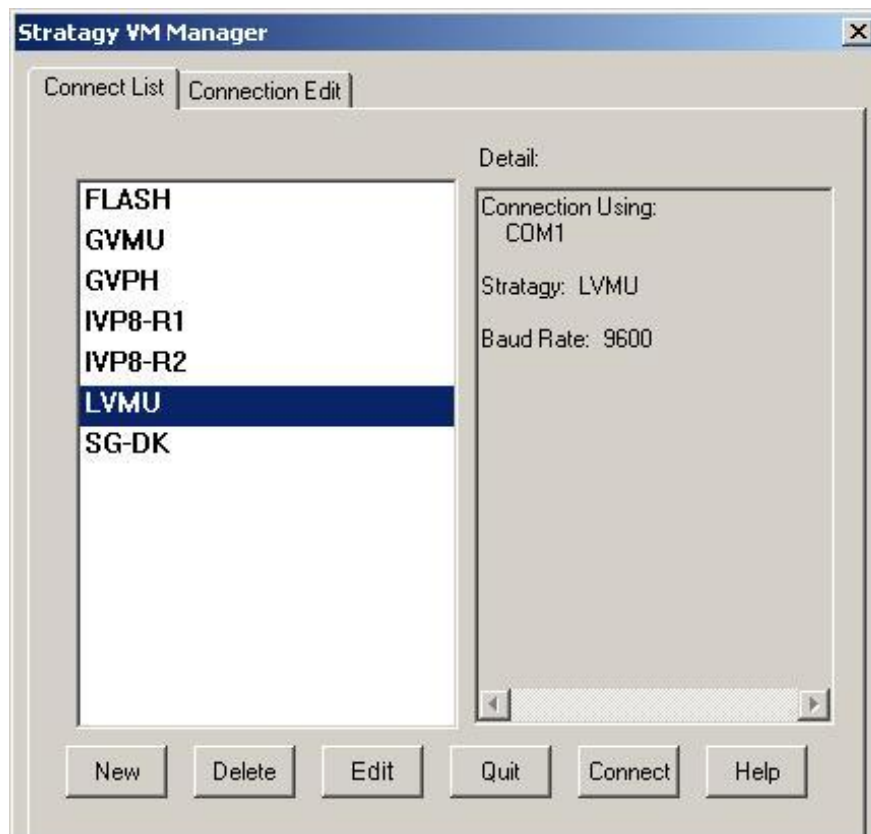
1. Download the Installer from the Toshiba, TSD, FYI website.
2. Move the Installer file to the target PC and launch it.

Follow the standard directions for installing software.

Functional Description

Once the software is installed, follow these instructions for use;

1. Launch Strategy VM Manager by clicking Start>Programs>Strategy VM Manager>Strategy VM Manager.
2. Upon launching, a window is presented with a tab of 'Connect List', which is split into two sections; a directory list on the left and a details screen on the right. By default, the left screen contains a listing of Toshiba voice processing systems supported by Strategy VM Manager. If you highlight a system, the Detail side of the window shows the current configuration settings for that system. Use these listings as a template for site locations of that specific model voice mail system.



You can then fill in the specific parameters for calling that location, by giving it an identifying name, password, COM port, etc. When you select the 'Save' button, a new location appears on the Connection List. When you highlight the new entry, the Detail side of the window shows the saved configuration for that location.

There are control buttons along the bottom of the screen.

- New – Define and save connection parameters for a new location.
- Delete – Deletes the highlighted location from the list.
- Edit – Shifts to the 'Connection Edit' screen, so that the current values of the highlighted location can be modified.
- Quit – Exits Strategy VM Manager
- Connect – Establishes connection with the highlighted location.
- Help – Launches the Help screens.

Connection Edit

The Connection Edit is for defining the various connection parameters for the Locations listed in the Connect List.

The screenshot shows the 'Strategy VM Manager' window with the 'Connection Edit' tab selected. The window contains several input fields and buttons. The 'Name' field is empty. The 'Password' field is empty. The 'Connect Using' dropdown menu is set to 'COM1'. The 'Strategy Type' dropdown menu is set to 'Modem'. The 'Baud Rate' dropdown menu is set to '9600'. The 'Modem Init' field is empty. The 'Number to Dial' field is empty. There is a 'Dialing Properties' button to the right of the 'Number to Dial' field. Below these fields is a checkbox labeled 'Manually Dial' which is currently unchecked. At the bottom of the window are five buttons: 'Save', 'List', 'Quit', 'Connect', and 'Help'.

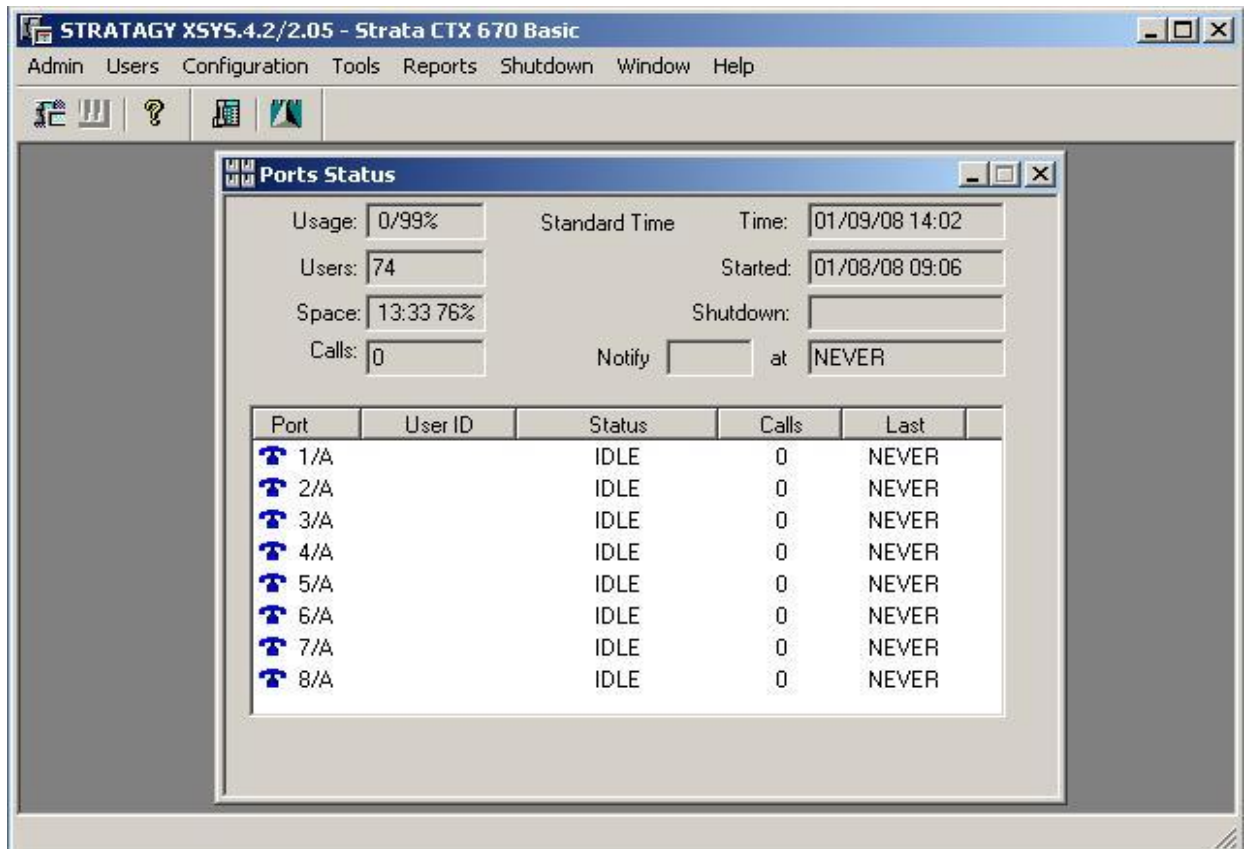
Field/Label	Value/State
Name	
Password	
Connect Using	COM1
Strategy Type	Modem
Baud Rate	9600
Modem Init	
Number to Dial	
Manually Dial	☐
Buttons	Save, List, Quit, Connect, Help

Connection Edit values

- Save – Saves edits made to the parameters.
- List - Shifts to the 'Connect List' screen,
- Quit – Exits Strategy VM Manager
- Connect – Establishes connection with the highlighted location.
- Help – Launches the Help screens.

After connecting to the target voice mail system, the Strategy VM Manager Main Menu window is presented with menu options across the top of the screen and the Port Status screen active.

The Port Status display contains the same information currently presented on the Main Menu screen of Strategy Admin.



The available menu options include;

- Admin – Port Status and Exit application
- Users – User Options screens
- Configuration – Dial Codes and Integration Pattern screens
- Tools – Back up, Restore, Upgrade, Receive Trace File, Filecopy, Date/Time, Plug and Play
- Reports – Report administration
- Shutdown – Shutdown options
- Window – Active window placement
- Help - Launches the Help screens

The available Configuration screens, accessed from the Configuration Main Menu, define the specific properties that define how the target voice mail system integrates with its host telephone system.

STRATEGY XSYS.4.2/2.05 - Strata CTX 670 Basic

Admin Users Configuration Tools Reports Shutdown Window Help

Configuration Properties

Dial Codes Integration Patterns

Dial code to put a caller on transfer hold	F-
Dial code to use when there is no transfer dialtone	F-
Dial code to return to caller after Ring No Answer	F-
Dial code to return to caller when there is a Busy	F-
Dial code to use after a call screening reject	F-
Dial code to connect the caller to the extension	H
Number of seconds to wait for dialtone detection	4
Number of 1/100 seconds to use for Flash time	55
Which DTMF tone to listen to for answer detection	a
Which DTMF tone to listen to for hangup detection	d
What to dial BEFORE dialing the User ID extension	
What to dial AFTER dialing the User ID extension	-1
What to dial when the system first starts up	
What to dial when the system performs a shutdown	
What to dial when a port goes off-hook	
The number of minimum ticks to define CPM silence	6
The number of minimum ticks to define CPM sound	6
Switch name to display on MAIN screen	Strata CTX 670 Basic

OK Cancel

The screenshot shows the main application window titled "STRATAGY XSYS 4.2/2.05 - Strata CTX 670 Basic". It has a menu bar with "Admin", "Users", "Configuration", "Tools", "Reports", "Shutdown", "Window", and "Help". Below the menu bar are several icons representing different functions like help, search, and configuration. A "Configuration Properties" dialog box is open in the foreground. This dialog has two tabs: "Dial Codes" and "Integration Patterns", with "Integration Patterns" currently selected. The dialog contains a table with two columns: a label column and a value column. The first row is "Integration Timeout by 1/10" with the value "20". The second row is "Forward from Ring No Answer" with the value "8rrr". The third row is "Forward from Ring No Answer" with the value "91rrr". The fourth row is "Direct call from extension:" with the value "92eeee". There are ten more rows below, each starting with "< available>" in the label column and having an empty value column. At the bottom right of the dialog are "OK" and "Cancel" buttons.

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User Editor

Functions available under the User option of the Main Menu provide the ability to create, edit, copy, and delete a User ID mailbox.

The User Editor screens are organized into tabbed screens, similar to the Strategy ES Administration program. These tabbed pages are;

- Auto Attendant Options – Parameters that specify mailbox behavior in an Auto Attendant call.
- Chains/Groups – Defines the special application chains and mailbox groups for a mailbox.
- Menus – Defines the single digit menu options for a mailbox.
- Info – Provides activity information for a mailbox.
- Auto – Defines the auto schedule tables for a mailbox.
- Notify – Defines the notification tables for a mailbox.

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Even though the organization of the Strategy VM Manager screens mimic the Strategy ES Administration program, the parameter definitions for each page remain the same as the legacy Strategy Admin program. There are a few exceptions, such as using check boxes to enable or disable features instead of setting a Yes or No for a parameter. But the parameters control the same features.

Continue to consult the Strategy Installation and Maintenance manual for explanation of each parameter as well as the details on acceptable entry values.

Compatibility

Stratagy VM Manager can be used with any Stratagy or Strata CIX voice mail system (see table below) running Release 3.3 or higher software. For systems running Release 2.0 or earlier, please continue to use Stratagy Admin.

Stratagy	Strata CIX Voice Mail
Stratagy DK	GVMU
Stratagy Flash	GVPH
Stratagy IVP8	LVMU
Stratagy IVP8 R2	--

The following third party products have been tested for connectivity between a desktop computer running Stratagy VM Manager, and the target voice mail system.

1. USB to Serial Adapter by Tripp Lite® Model: U209-000-R
2. US Robotics® 56K USB Faxmodem Model 5633.
3. Zoom® Technology Modem Model 0269
4. Built in modem of Toshiba Tecra® 8200 series laptop computer
5. Standard RS-232 serial port.

Other products with similar functional specifications should function properly.

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