

Announcing Release 4.6 Software for Strategy ES and iES32/16

Toshiba is excited to announce a new software release for the Strategy ES and iES32/16 product lines. Release 4.6 offers the following feature enhancements.

- Unified Messaging (UM) with Internet Mail Access Protocol (IMAP) synchronization
- Updated Strategy ES Outlook Form for Microsoft® Outlook XP/2003 compatibility
- SoftFax feature with Intel® D/41JCT-LS and D/120JCT-LS voice boards.

Unified Messaging with IMAP

This exciting enhancement enables the Strategy ES/iES32/iES16 (SES) system to interact with a host e-mail server configured with an IMAP4 service. IMAP enables the SES to synchronize with the host e-mail server providing the following interaction;

- Messages that are listened to from Strategy's Telephone User Interface (TUI) are consequently marked as Read in the user's e-mail inbox.
- Messages that are marked as deleted from the TUI are subsequently deleted from the user's e-mail inbox.
- When SES messages are deleted by the user from the e-mail inbox, SES uses IMAP to periodically check the user's e-mail account. Messages that are found to be deleted from the e-mail inbox will subsequently be either deleted from the SES voice mailbox, or move it to a designated Personal Message Folder with the SES voice mailbox.
- Release 4.6 can also be configured to receive Message Disposition Notification (MDN), a standards based mechanism for Return Receipt from the host e-mail server. When a SES voice message has been opened, the host e-mail service sends the MDN to SES. SES can then either mark the message as Pending, but keep it in the New Message Folder if Message Pending is enabled in the mailbox, or move it to another Personal Message folder.

IMAP4 is an industry standard protocol that is widely used with most e-mail server products. However, some e-mail products may require additional software programming or upgrading to implement IMAP4. In addition, some e-mail products may display unfavorable behaviors or limitations in their IMAP4 implementation. Toshiba DSD can not anticipate, or be held responsible for the various nuances or limitations of e-mail servers in regards to their IMAP4 implementation.

Microsoft Exchange

Toshiba DSD performed all lab testing of IMAP4 synchronization on Microsoft Exchange (version 5.5 and above), and all of the above listed UM enhancements worked properly.

Lotus Domino/Notes

Lab testing was attempted with the Lotus Domino (Notes) email system. However, this system's interaction with IMAP4 was not acceptable to Toshiba, and is therefore strongly discouraged for IMAP4

Toshiba America Information Systems, Inc.

Digital Solutions Division
9740 Irvine Blvd., Irvine, CA 92618-1697 (949) 583-3700
www.telecom.toshiba.com

implementation. Strategy UM can still be sold with Lotus using the legacy UM functionality of Strategy ES and without the IMAP4 synchronization feature.

Other e-mail products have not been tested by Toshiba, so it is recommended that these products's implementation of IMAP4 be investigated thoroughly with the prospective customer's technical personnel before committing support for the IMAP4 synchronization of Strategy ES. Remember, Strategy ES still supports the legacy method of Unified Messaging.

Updated Strategy ES Outlook Form

The Strategy ES Proprietary Outlook Form has been updated to be compatible and is now fully supported with the latest versions of Microsoft Outlook, XP and 2003.

SoftFax Integration with D41JCT-LS and/or D120JCT-LS Boards

This feature utilizes the advanced Digital Signal Processor technology of these two Intel voice boards to invoke fax services natively on the respective board. A separate fax board is no longer required. Both boards support up to four channels of fax. The D/120JCT-LS board spreads its four fax channels across the 12 voice ports by dedicating two fax channels for the first eight ports, and the remaining two fax channels for the last four ports.

Note The D/120JCT-LS cannot offer both fax and Automatic Speech Recognition (ASR) support on one board. Either fax or ASR can be used, but not both. The D/41JCT-LS can support both fax and ASR.

New 10 and Unlimited Unified Messaging Seat Options

All Strategy ES and iES32/16 systems ship with Unified Messaging and five client seats free. Additional seats can now be ordered in 10 and Unlimited seat increments, in addition to the existing 25 and 50 seat options. Part numbers for the new seat licenses are SES-UM-10-SEATS for 10 seats, and SES-UM-UNLIMIT for an unlimited amount of seats.

Documentation

A new General Description (Part No. STG-GD-ALLSY-VB.1) and Installation and Maintenance Manual (Part No. STG-MA-ESALL-VC) are available through Literature Fulfillment. Electronic copies available on FYI.

Availability

Beginning December 7, 2005, all Strategy ES and iES32/16 systems will ship with Release 4.617 software factory installed. In addition, Strategy and Intel® software update CD-ROMs are available from FYI to upgrade existing systems. There is one part number for the Strategy iES32/16 systems (IES32-SS-46) and one part number for Strategy ES standalone systems (SES-SS-R46-PACK). The latter part number is a set of four CD-ROMs that include the correct Intel/Dialogic software for new and legacy Strategy ES systems.

All models of Strategy iES32/16 and Strategy ES standalone models can be upgraded to Release 4.6; however, only the newer PCI-based standalone systems can be equipped for the SoftFax capability.