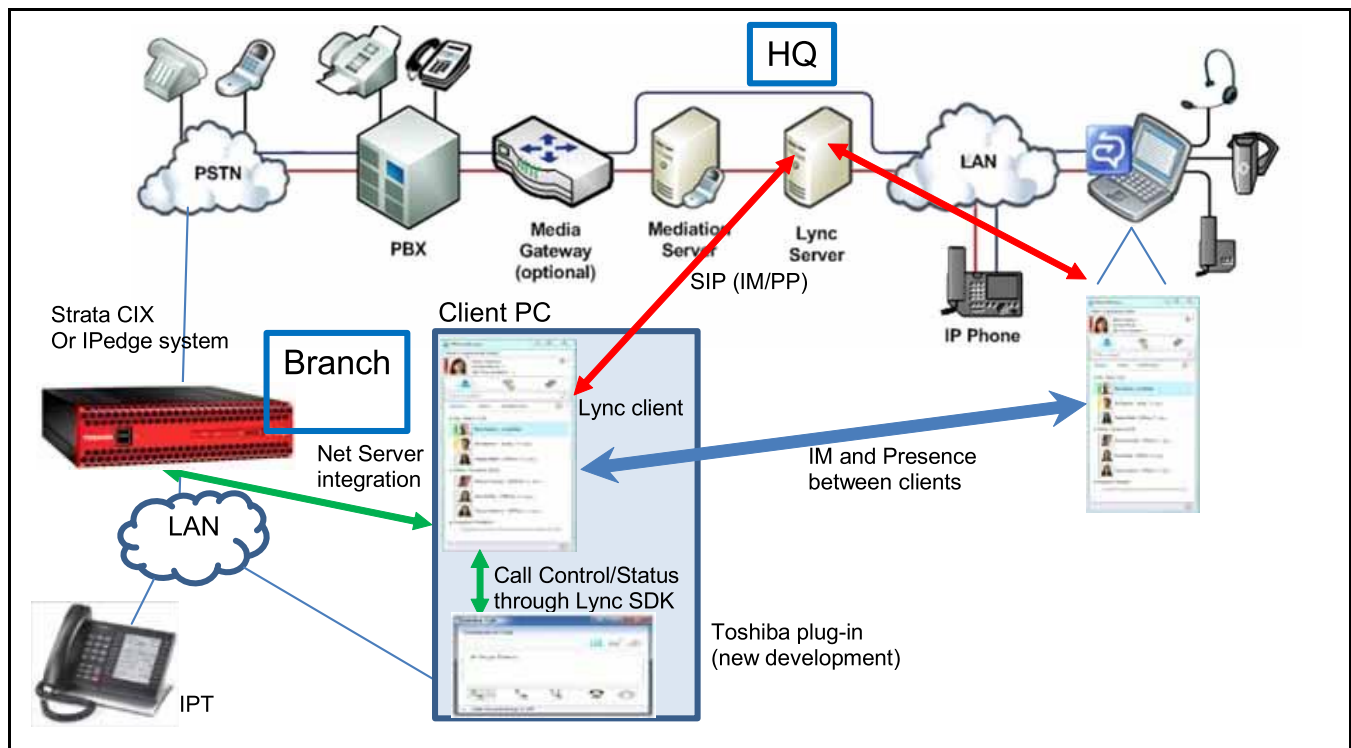


Toshiba Unified Communications Solution for Microsoft® Lync® Integration

Toshiba is pleased to announce the immediate availability of Toshiba Lync Plugin for Microsoft Lync. It enables customers who adopt Lync as the Instant Messaging/Presence application to integrate with the Strata CIX and IPedge system telephone features.

Features

Toshiba Plugin is installed on customer's PC and integrates with the Microsoft Lync client. It eliminates the complex server configuration that is required for the server integration.



The following features are available through the integration:

- Lync Presence reflecting user's telephone status (In call).

When a Lync user is on a call using a Toshiba digital telephone, IP telephone, or built-in softphone; other users will see the user's status as Busy (in call).

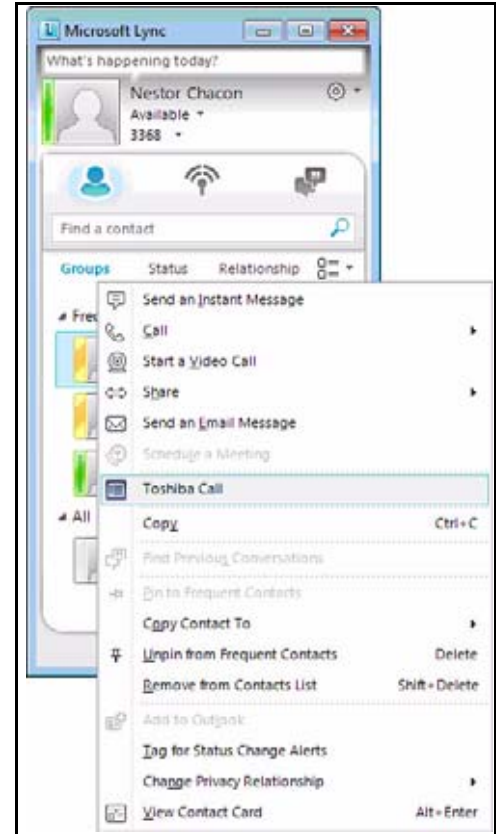
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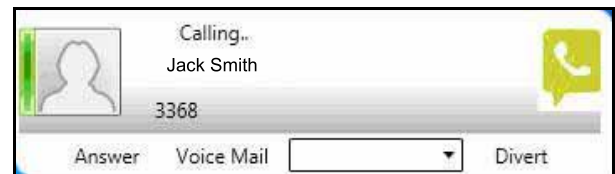
- Make Call from the Lync contact (shown right).

The Toshiba Plugin provides a menu to use the Toshiba digital telephones, IP telephones, or the built-in softphone from the Lync Contact by right-clicking a contact and selecting Toshiba Call. If the user selects Call, it will use Lync softphone when it is available.



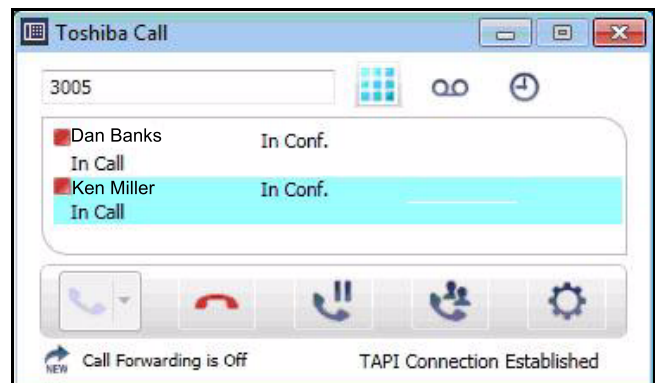
- Pop up notification for a ringing call with Lync contact information (shown below).

When a call arrives, Toshiba Plugin pops up the notification and shows the contact name if available from the Lync Contact. The user can answer the call or route the call to the voice mail or other specified destination.



- Transfer and Conference Call

User can transfer or conference call from the Toshiba Plugin main window (shown right).



- Optional built-in softphone

Toshiba Plugin can be used together with Toshiba digital telephone, IP telephone, or SoftIPT for the user to control the telephone from Toshiba Plugin. In addition, as an option, the built-in softphone can be used with Toshiba Plugin.

Note Telephones to be used with Toshiba Plugin should be configured to have the Primary DN only, and Secondary DN/Shared DN and other GCO/Pool line keys should not be used. When used, the Toshiba Plugin or popup notification may not work properly.

System Requirements

Client Requirements

The recommended software and hardware requirements are described below. If the low performance PC is used, the Toshiba Plugin may respond slowly or may not respond due to the lack of the resource.

- Toshiba Plugin requires a Windows 7, 32 or 64 bit PC.
- Intel Core i3 or better CPU
- 2GB RAM or more

Server Requirements

Toshiba Plugin requires the following software.

- Strata CIX with Net Server v. 4.7.16.0 or higher on the ACD or Call Manager Server or IPedge 1.5 or higher
- Microsoft Lync 2010

Licenses

Toshiba Plugin requires the Call Manager Advanced license. In order to use the built-in softphone, Call Manager VoIP option license is required.

	License for ACD/Call Manager Server	IPedge System
Toshiba Plugin	ACD-NET PH SEAT CTI-NEPH-ST10 LICMAS-NETSEAT LICMAS-NETST10	I-CM-1
Optional built-in softphone	ACD-NETPH-VO LICMAS-NETVH-VO	I-CM-V1

Technical Support

Toshiba provides dealers with technical support for the installation, configuration, and operation on the Toshiba Plugin.

The customer is responsible for Lync installation and/or Lync Server configuration. Toshiba Plugin should be installed after confirming the Lync client operation.

Pricing

The latest Price Book on FYI has all the pricing information. The latest quote can configure the Toshiba Plugin.

Related Products

With the introduction of Toshiba Plugin, Microsoft OCS Remote Call Control application is discontinued immediately, and the following parts are no longer available:

CTI-OCS-TOS

LIC-RCC-25-SYS

LIC-RCC-25D

LIC-RCC-5-SYS

LIC-RCC-5D

LIC-RCC-SUP

MAINT-RCC

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