

Windows® 7 and Windows 2008 R2 Option for the Media Application Server (MAS)

Toshiba has completed the testing of MAS applications on the Windows 7 Embedded platform (Windows 7 MAS) and Windows 2008 R2 Embedded platform (Windows 2008 MAS) which works with IPedge and Strata CIX systems. The new MAS is available in addition to the current MAS offerings. Field upgrade from the Revision 3 MAS using Windows XP or Windows 2003 is also supported.

Supported Applications

The following applications are currently supported on the Windows 7 MAS. Other applications will be supported later *1.

- Stratagy™ Voice Mail *2
- Strata/IPedge™ ACD with all optional applications such as Call Router and DB assistant
- Taske™ Contact/Reporter *3
- Strata/IPedge Call Manager Standard and Advanced
- Network eManager™ for CIX
- Unifier

The following applications are not currently supported.

- My Phone Manager and FeatureFlex™ applications
- Office Communication Server Remote Call Control (OCS RCC)
- Insight
- Strata VCS
- eMonitor

Notes

1. Dealers may be able to purchase and activate the license for applications which are not supported. However, the software is not pre-loaded on Windows 7 MAS or Windows 2008 MAS, and the functionality has not been verified.
2. Email notification for Stratagy Voice mail may freeze the system under the heavy traffic when more than 40,000 notifications are sent. In order to avoid this Toshiba recommends that you activate the weekly restart feature of Stratagy Voice Mail.
3. Since Windows 7 IIS limits the concurrent connections to ten (10), concurrent Taske client connection is limited. Each window of realtime client consumes one connection therefore, it would usually consume three or four connections. In addition, Network eManager and MyPhoneManager also consume connections in a similar way.

4. Supported configurations are shown in the table below. These part numbers can be used for systems without voice mail. Please refer to Licensing and Pricing section, shown below, when the voice mail is required.

Operating System	MAS Disk Configuration	Part Number
Windows 7	No RAID	MAS-2U-WIN7-R3
Windows 2008	RAID 1	MAS-2UR3-2K8RD1
	RAID 5	MAS-2UR3-2K8RD5

Field Upgrade of R3 MAS

Customers who have Revision 3 of MAS (MAS-2U-XPPRO-R3 or MAS-2USVR2K3-R3) can upgrade to a Windows 7 or Windows 2008 based system. If the system is an older system, please purchase the new Windows 7 MAS or Windows 2008 system and transfer the license.

Requirements for Field Upgrade

Windows 7 MAS

- The system must be a Rev. 3 MAS (MAS-2U-XPPRO-R3)
- Windows 7 upgrade kit (MAS-R3-WIN7UPGR) must be purchased
- Purchase the necessary number of 1GB memory (RAM-1GB-MAS-R3) to increase the MAS configuration to 4GB. To upgrade the MAS to Windows 7, the system must have 4GB of RAM. The MAS-2U-XPPRO-R3 has four memory slots. Depending on the configuration originally purchased, 1GB (1GBx1) or 2GB (1GBx2) is typically installed.
- USB flash drive for backup

Note Although the upgrade can be done without the spare Hard Disk (Drive MAS-SATA-HDD) included in the Windows 7 Upgrade kit, Toshiba strongly recommends that you keep the existing working system in case there is any problem with the upgrade.

Windows 2008 MAS

- The system must be Rev. 3 MAS (MAS-2USR3-RAID1 or MAS-2USR3-RAID5)
- Windows 2008 upgrade kit (MAS-R3-2K8UPGR)
- Purchase the necessary number of 1GB memory (RAM-1GB-MAS-R3) to increase the MAS configuration to 4GB. To upgrade the MAS to Windows 2008, the system must have 4GB of RAM. The platform has four memory slots. Depending on the configuration originally purchased, 1GB (1GBx1) or 2GB (1GBx2) is typically installed.
- USB flash drive for backup

Licenses and Pricing

All the license parts available for the current MAS are available for Windows 7 and Windows 2008 MAS. Please be aware that some applications are not supported as described above. When the Windows 7 or

Windows 2008 MAS is purchased as a new voice mail system, not as an upgrade, please purchase a combination of License and Platform as shown in the tables below.

License (Choose one)	
Part Number	Description
LIC-4PVMMASPKG	4-Port Voice Mail License
LIC-8PVMMASPKG	8-Port Voice Mail License
LIC-12PVMMASPKG	12-Port Voice Mail License
LIC-16PVMMASPKG	16-Port Voice Mail License
LIC-20PVMMASPKG	20-Port Voice Mail License
LIC-24PVMMASPKG	24-Port Voice Mail License
LIC-28PVMMASPKG	28-Port Voice Mail License
LIC-32PVMMASPKG	32-Port Voice Mail License

Platform (Choose one)	
Part Number	Description
MAS-2U-W7-PKG	Windows 7 MAS VoiceMail package for 'Build-a-Bundle'
MAS-2U2K8-PKRD1	Windows 2008 MAS RAID1 VoiceMail package for 'Build-a-Bundle'
MAS-2U2K8-PKRD5	Windows 2008 MAS RAID5 VoiceMail package for 'Build-a-Bundle'

Technical Support

Toshiba provides dealers with the technical support for the configuration of the Stratagy voice mail and Strata ACD system.

Product availability

Toshiba is accepting the order immediately, shipments will start after July 29, 2013.

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