

IPedge Software Release 1.7.5

This latest version of software of the Toshiba IPedge system software improves system stability and enhanced system security. These include:

- Corrects the display of some Enterprise Manager pages
- Database synchronization improved
- Webmin security is improved
- QoS logs issues corrected
- Dongle license issues resolved
- HTTPS issues corrected
- Multi-Node system backup corrected
- DID Quick Search feature enhanced
- Salesforce® Plug-In enhanced operation keeps Call Notes open after the call to allow agents to enter notes after the call has disconnected.

Note The plug-in is compatible with Salesforce Classic. It cannot be used with Salesforce Lightning.

- Possible to enforce strong passwords in Messaging application
- Better security for Follow Me feature The Follow Me destination setup is moved from the Telephone User Interface to the Enterprise Manager Personal Administration (EMPA), UCedge, or IPMobility application.

Upgrade

Toshiba recommends updating IPedge systems to release 1.7.5 software. The IPedge system must be running R1.7.3 or R1.7.4 software to upgrade to R1.7.5 software. The upgrade is available on Toshiba's FYI website. Refer to the IPedge Virtual Server Install manual for software upgrade requirements and procedures.

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