

“Ring In Ear” Device Available for Jabra Headsets

GN Netcom (GN) and Toshiba are pleased to announce the immediate availability of the “Ring In Ear” feature for the Jabra wireless headsets.

Jabra wireless headsets allow agents and/or office users to leave the desk while on the call through its wide area coverage. In addition, Ring in The Ear feature now allows them to leave the desk when necessary without missing an incoming call through the ringing indication from the wireless headsets.

The Ring in Ear feature is available through the addition of the Jabra Link 20 ringing detection device which can be easily connected to Toshiba digital and IP telephones.

Overview

The Jabra Link™ 20 is a ringer detection device which can detect the ring tone using a small electromagnetic sensor attached to the speaker of a Toshiba telephone. When it detects the ringer, it triggers the ring tone to be inserted into the GN wireless headsets.

The Jabra Link 20 (shown below) comes with all the necessary cables to attach to a Toshiba telephone.

Please refer to Appendix for detailed installation information.



Compatible Headsets and Telephones

The Jabra Link 20 is compatible with any Jabra wireless product that supports GN RHL mode including GN9350e, 9330e, and 9125 series wireless headsets.

The Jabra Link 20 is compatible with the following Toshiba telephones:

- IP5000-series IP telephones
- IPT2000-series IP telephones
- DP5000-series digital telephones
- DKT3000-series digital telephones
- DKT2000-series digital telephones

Other Considerations

The Jabra Link 20 can work with any ringer tone at any volume level if properly installed. However, use other ringer tones and/or volume levels if the ringer is not reliably detected.

The Jabra Link 20 may detect the ringing if the telephone is using the speaker paging or if the background noise is high.

Please make sure the headsets are in Idle state to hear the ring tone. Ring in Ear feature is not available for the second call (ring over busy).

Ordering Information

Below is the part number for the new ringing detection device. If further product details are necessary, please consult the GN Sales Support desk for Toshiba at (603) 864-6557.

Part Number	Description
GN14201-20	Ring tone detector to provide incoming call ring tone to GN9350e, 9330e and 9125. 2 year warranty from GN Netcom.

Shipping

Typical turn around time for GN to ship most devices is within 48 hours after the dealer places an order. Shipping cost is dependent upon the number of items in the same order and will be charged to dealers accordingly.

Sales Support

The Toshiba Sales Application Support Desk at 949-583-3354 and GN sales support team at 603-930-1104 provide dealers with comprehensive sales support.

Documentation

Installation Guide for the Link 20 is included with the device. If Toshiba integration information is missing from the package, please go to Internet FYI > 3rd Party > GN Netcom section. The Appendix attached to this document also briefly covers the installation procedure.

Technical Support

GN provides dealers with technical support specifically for Toshiba. Please call the Toshiba support line at GN Netcom at 1-866-297-4957. The normal business hour is 8:00 am through 8:00 pm Eastern Time Monday through Friday.

Maintenance and Warranty

GN Netcom provides one or two year warranty depending on the items, as shown below. Please check the Internet FYI online Price book for the warranty for each part.

If an item is found to be defective, it will be replaced by GN Netcom. Please contact GN Netcom Technical Support at 1-866-297-4957 to obtain the RMA number. The defective unit must be sent back to GN Netcom directly.

Items	Warranty Period
Corded headsets and accessories	Two year warranty
Wireless headsets and Bluetooth®	One year warranty

Return

Defective Jabra products can be returned for replacement within the warranty period as mentioned above.

Jabra products purchased from Toshiba may be returned for refund within 30 days after the order with all the original packaging and contents. Please consult Toshiba Customer Service to check if the items can be returned.

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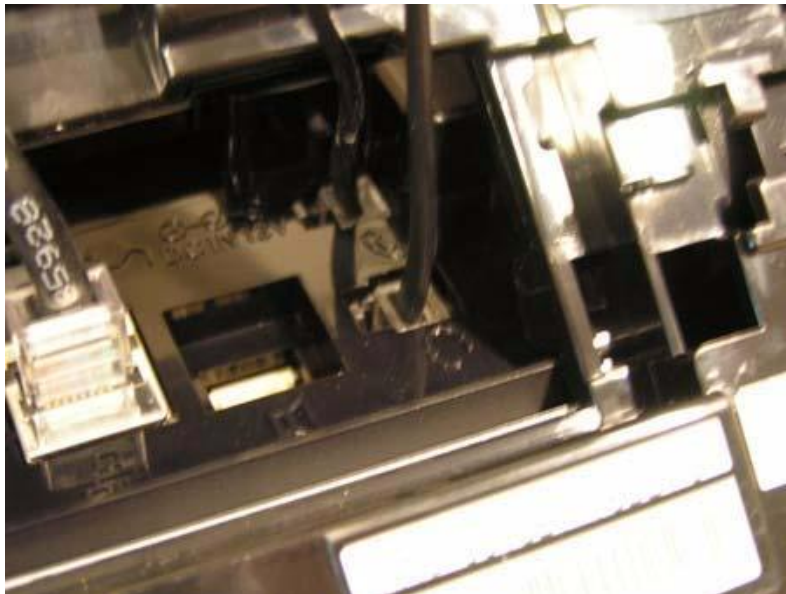
APPENDIX

To setup the Toshiba IP5131 telephone with Jabra 14201-20 EHS adapter

1. Attach cable with the blue ring to the headset base.



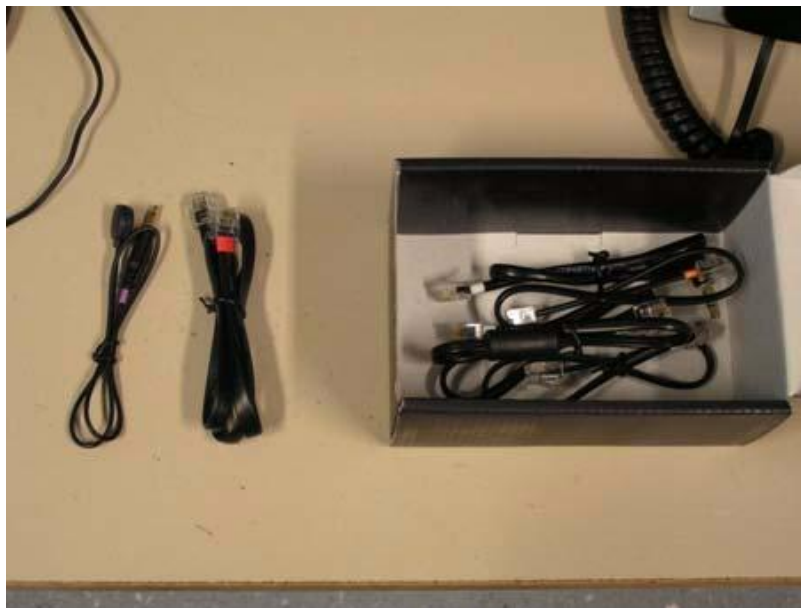
2. Attach the other end of the cable with the blue ring to the telephone headset port.



3. Pull out the Link 14201-20 Adapter box from its carton, and place it up-side-down on your desk.



4. Pull out the box insert for the adapter. Use cables marked Purple and Red. The other cables are not used in this application.



5. Insert the purple cable into the socket with the purple bell icon.



6. Pull off the protective paper from the adhesive side of the other end of the purple cable.



7. Mount the other end of the purple cable on the phone, right at the bottom of the speaker mesh net, exactly as shown below and then press lightly with the thumb.



8. Attach the cable marked with a red ring, to the 14201-20 Adapter.



9. Attach the other end of the cable with the red ring, to the AUX port in the headset base.



10. Make sure your headset base is configured for GN RHL mode, and the clear dialtone switch is set to position A.



11. Your setup should now look like this.



12. Pull out the headset from the base. You should now hear a dialtone.

13. Press the MFB button on your headset. The phone should now go onhook, and no dialtone is heard.

14. Keeping the headset on, have a colleague call you. You should hear a ringing tone in the headset.
Answer the call by pressing the MFB button on the headset.

Congratulations. You now have an EHS enabled Toshiba phone!

Trademarks

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CIX is a trademark of Toshiba America Information Systems, Inc.

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