

Announcing the Enhanced Capabilities of Toshiba Large Screen Telephones

The DP5000 and IP5000 series large screen telephones just got better offering 10 more flexible keys. By using a "Shift" function, the telephones now provide 20 flexible keys at no extra cost; and yes, you can upgrade your existing Strata CIX system software so your existing 10 key large screen telephone can provide 20 keys. In addition to the added 10 keys, a dedicated Call History button gives you quick access to the Caller ID history of incoming calls your telephone received providing fast call back operation. And there is more, the dial by name directory has been improved to allow you to place a call by pressing the button next to the displayed name of the person you want to call.

Availability and Cost

Strata CIX system processors are now shipping with the software that provides these features and the cost is free for new and installed systems. These enhancements can be provided on installed Strata CIX systems by upgrading to R5.2 MT021 software or higher on Release 4.0 processors and does not require upgrading the telephone sets. So, when your Strata CIX telephone system runs on this version of software the DP5130-SDL, DP5130-FSDL and IP5131-SDL large screen telephones are provided with the following enhancements:

- Flexible Key capacity goes from 10 Keys to 20 Keys using the "Shift" key.
- Dedicated Call History Button using the History ("Hist") key (DP5130-SDL and DP5130-FSDL only).
- Call History button is not available on the IP5131-SDL, it remains the browser button.
- Enhanced Dial-By-Name Directory operation.

This software is now available for download from Toshiba FYI for installed CIX systems running on the following hardware platforms:

- Strata CIX40 – GCTU2A
- Strata CIX100 – ACTU3A
- Strata CIX200 – LCTU2A
- Strata CIX670 – BCTU1A and BCTU2A
- Strata CIX1200 – HCTU1A

The "Shift" key and the "Hist" Key

The enhancements to provide 20 flexible keys and Caller ID History are accomplished by enabling two unused keys on the existing telephones. The bottom left and right keys now become functional buttons. The "Shift" key toggles the LCD screen between flexible keys 1~10 and flexible keys 11~20. The "Hist" key accesses the Caller ID history. These buttons have no function when the telephone is connected to a CIX system running on software released prior to R5.2 MT021. Refer to Figure 1 for the "Shift" and "Hist" key location, operation and label position.

Programming

The only new programming needed for the three new large screen feature enhancements is the flexible key assignments. Use:

- Network eManager V5.2B03 or later
- My Phone Manager V5.2A05 or later
- WinCIX R520V02 or later

Important! Important Large Screen Telephone 20-Key Programming restrictions.

1. ACD and Feature Flex® application keys (such as ACD Agent, ACD Supervisor, Call Return, Call Monitor etc.) are not supported on FB11 ~ FB20.
2. All Call buttons should be either on FB1 ~ FB10 or on FB11 ~ FB20. Mixing call buttons on both screens (FB1 ~ FB10 and FB11 ~ FB20) will cause user confusion. Call buttons include Directory Number buttons, Pilot Number buttons, CO line, Pooled line, GCO line buttons, etc.

Program the 20 flexible keys using Network eManager

Perform the following steps using Network eManager to enable 20 flexible key operation.

1. Go to **Stations > Station Assignment > DKT**
Set FB03 Keystrip Button Quantity to 20
Set FB39 Large LCD Phone to 20
2. Go to **Stations > Station Assignment > Key**
Set flexible buttons

Program LCD Keystrip Labels

Use the following steps to program the button labels on the telephone display.

1. Dial **#9876**
2. Press the **Speaker** button.
3. Press the button you wish to label.
4. Use the dialpad to enter the label.
5. Press the button labeled in step 3 to save the setting.
6. To label another button, repeat step 2 through step 5.
7. To exit User Programming mode lift the handset off-hook then, place it back on-hook.

"Shift" and "Hist" Key Operation

"Shift" Key Operation

At any time, press the "Shift" key to alternate between the Feature Keys 1~10 and Feature Keys 11~20.

"Shift" to Answer calls

If the LCD screen is set to view Keys 11~20 and a call comes in on Key 1 the phone will ring and Caller ID information will display on the top of the screen, press the "Shift" key to view Keys 1~10 and answer the call.

"Hist" Key Operation

At any time while your phone is idle press the "Hist" key to view and dial Caller ID numbers stored in the station history log.

Press the "Hist" key when the phone is idle to display the station history log. Use the soft keys to view and place calls. Note: The phone must have Caller ID history programmed.

Labeling the “Shift” and “Hist” keys on the DP5130-SDL and DP5130-FSDL

Place the Toshiba provided “Shift” sticker under the lower-left button and the “Hist” sticker under the lower-right button as shown in the figure below. The stickers are provided in the telephone box and are also available in packs of 25, order part number; SHIFTHIST-25PKG. Peel a label from the backing then, place it on the telephone under the button. Refer to the Figure 1 below.

Note The IP5131-SDL phone does not have a dedicated “Hist” key, the lower-left (purple) key is the “Shift” key and the lower-right blue key is the “Browser” key. The IP5131-SDL buttons are uniquely colored so it is not necessary to use stickers.

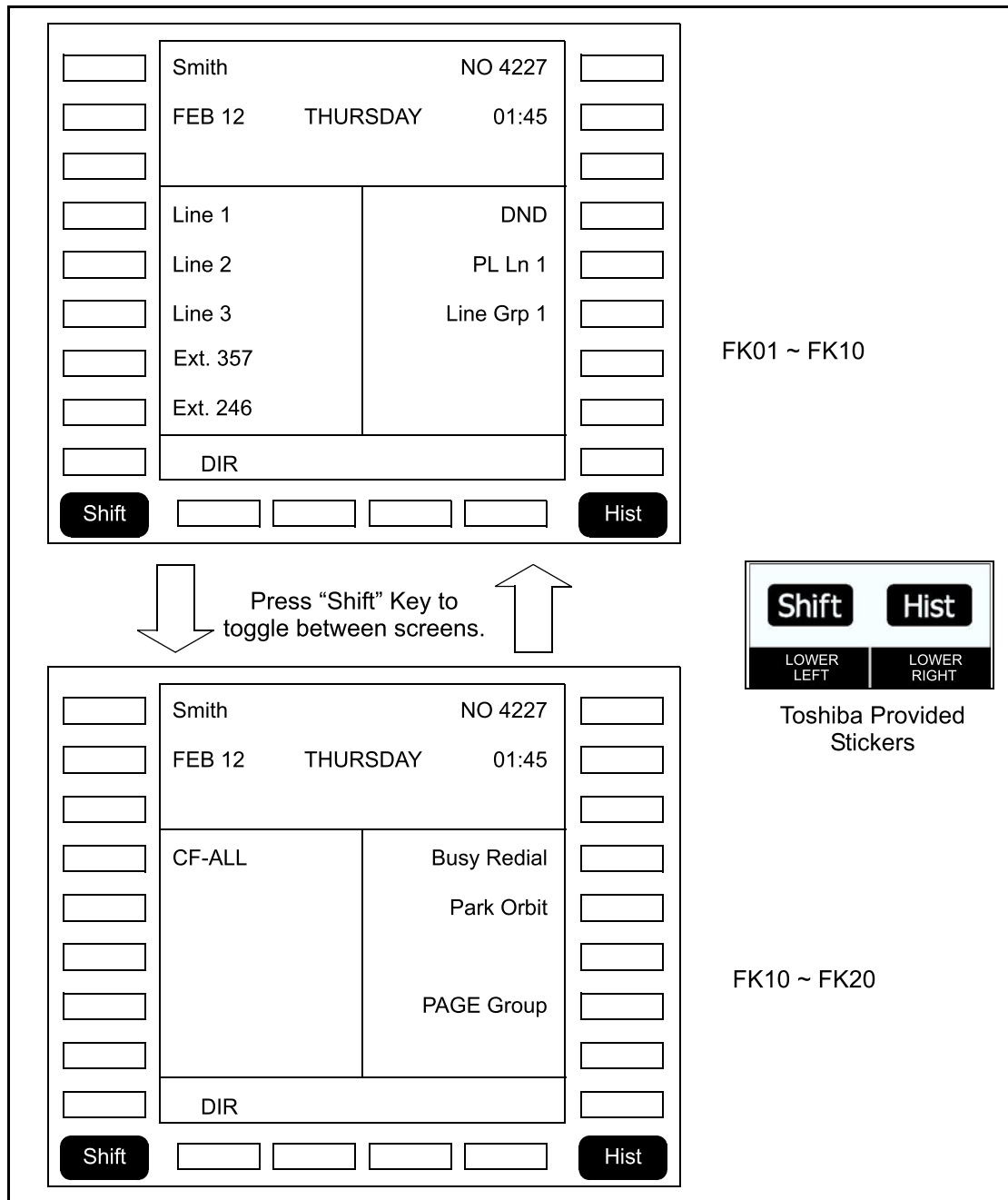


Figure 1 “Shift” Key Function

Dial By Name Directory

To access the Directory:

1. Press the **DIR** soft key
2. Choose the directory you wish to access and use the dial pad to enter the name.
3. Press **FIND** to start the directory search.
4. Press **NEXT** to move forward through the directory.
5. Press **BACK** to move backwards through the directory.
6. Press the key next to the displayed name to connect to that directory entry. Refer to Figure 2.
7. Press **CNCL** to quit the directory search.

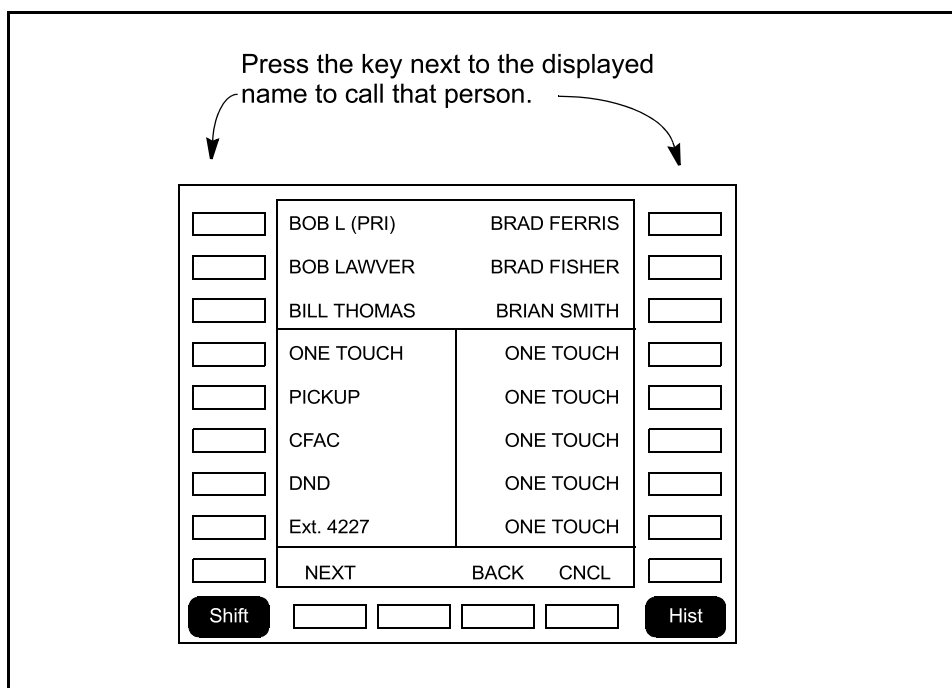


Figure 2 Dial By Name Screen

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